

GO FAST WATERSPORTS – Refund & Cancellation Policy

All cancellation requests must be submitted by email to reservations@powerboat-caribbean.com. A cancellation is only considered valid once you have received a confirmation from our reservations team.

The following cancellation terms apply to all tours and activities:

More than 72 hours before the scheduled tour: 100% refund of the amount paid.

24 to 72 hours before the scheduled tour: 50% refund of the amount paid.

Less than 24 hours before the scheduled tour: No refund.

Last-Minute Bookings

Bookings made shortly before the tour date that have been confirmed by GO FAST WATERSPORTS, including those where we have agreed that payment will be made in cash upon arrival, are subject to the same cancellation policy. By accepting the booking confirmation, you agree to these cancellation terms regardless of the payment method.

No-Shows

Guests who do not arrive at the designated departure location at the scheduled check-in or departure time without prior cancellation will be considered a no-show. No refund, credit, or rescheduling will be provided for no-shows.

Late Arrivals

Guests are responsible for arriving on time. If you arrive after the scheduled departure time and miss the tour, this will be treated as a no-show and no refund will be issued.

Weather and Safety

The safety of our guests and crew is our highest priority. If GO FAST WATERSPORTS cancels a tour due to unsafe weather conditions, sea conditions, mechanical issues, or other circumstances beyond our control, guests will be offered the choice of:

Rescheduling the tour to another available date, or
Receiving a full refund.

Changes to Reservations

Requests to change the date or time of a reservation are subject to availability and must be requested as early as possible. Approved changes may be treated as a cancellation and rebooking if they fall within the applicable cancellation period.

By confirming your reservation, you acknowledge that you have read, understood, and accepted this cancellation policy.